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To our valued customers,

The growing concern around COVID-19 has everyone feeling uneasy, especially as this situation is changing daily. This is why we are reaching out to you today: to let you know that at Great Canadian Roofing & Exteriors, we feel it too, and we want to do our part in keeping your families and our families safe, and completing your project in a safe and hygiene conscious manner.

We want to reassure you that when we are completing your project, all our team members and installation crews are following the strict guidelines and recommendations from Government Health Authorities. Direct contact with our crews is not required, we are communicating with our clients over email and phone, before and after completion of your project, to restrict the need to meet in person.

While we continue to operate fully, with many team members working from home remotely or on sites in the field, we are all embracing strong hygiene practices and social distancing.

During these difficult times, Great Canadian Roofing & Exteriors is committed to performing the highest levels of service, safety practices while providing all our clients with the superior workmanship quality they have come to expect from us. We are here to assist you in any capacity that you may require.

Just like you, we are doing the best that we can to navigate these uncertain times as they continue to evolve. We are working to help protect the well-being of our customers and our employees. We will continue to closely monitor the Government Health Services websites for recommendations and continue to update our policies and procedures based on their guidelines as they continue to change.

**Jason Knapton**

President

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